Visitation Restrictions - Phase 3
COVID-19 – Adult Inpatients

Yale New Haven Hospital is in a Phase 3 visitor restriction. To protect our patients, families, employees and the community during the outbreak of COVID-19, YNHHS is restricting visits from family, friends and the community until the transmission of COVID-19 is no longer a threat.

We are restricting all visitors at YNHH, unless an exception is being made.

In situations in which an exception is made, visitors will be expected to comply with the following:

- All visitors must pass the screening at entry to be allowed visitation.
- All visitors must wear a mask while on hospital grounds. Any mask is acceptable, even those that are homemade, as long as it is solid. If visitor does not have a mask one will be provided for them.
- If the visitor is visiting a COVID positive patient and are NOT providing hands on care, the visitor can continue to wear the mask that they entered the hospital wearing. If the visitor is providing care for a COVID positive patient, they should be supplied with an isolation gown, a surgical mask, eye protection and gloves. N95/Respirator is not required.
- All visitors should adhere to good hand hygiene. Visitors should be encouraged to Purell frequently.
- Restrictions include YNHHS employees who have family members in the hospital.
- Additional exception requests will be determined on a case-by-case basis by clinical leadership.
- All significant issues that arise related to visitation should be directed to Patient Relations, not the COVID-19 Call Center.

Exceptions can be made for:

- A visitor to receive discharge instructions to provide care at home. (One visitor only)
- Patients that are at Imminent End of Life: two visitors allowed. Once visitors leave, they may not re-enter. Visitors may not “swap.”
- Exceptions will also be made for patients with disabilities who may need a support person with them to support their disability related needs.
  - Patients with disabilities may include but not be limited to:
    - Altered mental status,
    - Physical, intellectual or cognitive disability,
    - Communication barriers or,
    - Behavioral concerns.
  - The support person may be a family member, personal care assistant or similar disability service provider, or other individual knowledgeable about the management of their care.
  - If the hospital stay is more than one day, the patient may designate 2 people as support persons, provided only one support person may be present at a time.
  - The support person must complete screening, be asymptomatic, not previously confirmed positive for COVID-19 and have their temperature checked every 12 hours.
  - A COVID positive patient is allowed to have a hospital support person. If the visitor is providing care for a COVID positive patient, they should be supplied with an isolation gown, a surgical mask, eye protection and gloves. N95/Respirator is not required.
- When patients are under the supervision of DDS, staff will work collaboratively with DDS to determine appropriate visitation to meet patient’s needs (one visitor only).
- Inpatients that have a planned surgery or procedure may have one visitor the day prior to the surgery or procedure from 2p-6p, no swapping, and patient must be COVID negative.
  - Examples would be: any case going to the operating room requiring anesthesia, or any heart and vascular case requiring sedation and anesthesia.
  - Examples of what would not be included: an endoscopy or CT scan / MRI.

Travel from a restricted state:

- At imminent end of life, if an immediate family member (mother / father / sibling / child only) has arrived from a restricted state, they can visit at the bedside but cannot leave the room. If they were to leave the room (other than the rest room), they would have to leave the hospital. Two people can be at the bedside, no swapping. Visitor must pass temperature and symptom screening.

- There will be no other exception to allow a visitor in from a restricted state.