

Visitation Restrictions - Phase 3

COVID-19 – Adult Inpatients

Yale New Haven Health remains in a Phase 3 visitor restriction. To protect our patients, families, employees and the community during the outbreak of COVID-19, YNHHS is restricting visits from family, friends and the community until the transmission of COVID-19 is no longer a threat.

In situations in which an exception is made, visitors will be expected to comply with the following:

- All visitors must pass the screening at entry to be allowed visitation.
- All visitors must wear a mask while on hospital grounds. Any mask is acceptable, even those that are homemade. If visitor does not have a mask one will be provided for them.
- If the visitor is visiting a COVID positive patient and are NOT providing hands on care, the visitor can continue to wear the mask that they entered the hospital wearing. If the visitor is providing care for a COVID positive patient they should be supplied with an isolation gown, eye protection and gloves. N95/Respirator is not required.
- All visitors should adhere to good hand hygiene. Visitors should be encouraged to Purell frequently.
- Restrictions include YNHHS employees who have family members in the hospital.
- Additional exception requests will be determined on a case-by-case basis by clinical leadership.
- All significant issues that arise related to visitation should be directed to Patient Relations, not the COVID-19 Call Center.

Exceptions can be made for:

- Inpatients with a length of stay greater than 20 days or more. Visitation will be between 8a-10a and 6p-8p. Only one visitor per window of time. (No handing off.)
- Inpatient/overnight surgical patient one visitor allowed to accompany the patient to pre-op, but must leave after.
- Inpatient/overnight CARDIAC SURGERY PATIENT (including TAVR) one visitor allowed to accompany the patient to pre-op, and greet the patient post op. One visitor allowed during visiting hours: 8a-10a & 6p-8p
- A visitor to receive **discharge instructions** to provide care at home. (One visitor only.)
- Patients that are at **Imminent End of Life, two visitors allowed**. Once visitors leave, they may not re-enter. Visitors may not “swap.”
- Exceptions will also be made for patients with disabilities who may need a support person with them to support their disability related needs.
 - o Patients with disabilities may include but not be limited to:
 - Altered mental status
 - Physical, intellectual or cognitive disability
 - Communication barriers or
 - Behavioral concerns
 - o The support person may be a family member, personal care assistant or similar disability service provider or other individual knowledgeable about the management of their care.
 - o If the hospital stay is more than one day, the patient may designate 2 people as support persons, provided only one support person may be present at a time.
 - o The support person must complete screening, be asymptomatic, not previously confirmed positive for Covid-19 and have their temperature checked every 12 hours.
- When patients are under the supervision of DDS, staff will work collaboratively with DDS to determine appropriate visitation to meet patient’s needs. (One visitor only.)

***There will still be no visitation in the Emergency Department.**