



Visitor Guidelines

Yale New Haven Health system's commitment to patient centered care remains our priority, and because of this, our Adult Inpatient Visitation will change as of April 12 to allow visitation of patients who have been in the hospital for 3 or more days. Patients are first eligible for visitation on their 3rd day of hospitalization.

Please note: Visitation is not permitted for COVID positive patients or those patients on COVID units (unless an ADA or end of life exception).

Visiting hours are from 10:00am – 12:00pm or 2:00 – 6:00pm. Visitors may only come during one of the two time windows. We recommend that you limit your visit to two hours. Please note the important Visitor Guidelines below for those who are allowed a visitor.

The COVID-19 pandemic requires that we do everything we can to prevent the spread of this disease and protect our patients, staff and visitors. To protect the health and safety of patients, visitors, and staff please follow the hospital's visitor guidelines.

Note: Visitor guidelines vary based on department, floor and unit. Please consult the patient's care team for specific guidelines regarding your visit.

- You must **wear a mask at all times** while you are at YNHHS. Our staff will inform you if you are required to wear additional personal protective equipment (PPE). You may be asked to leave if you do not comply with PPE requests.
- **Wash your hands** with soap and water or use hand sanitizer before entering and upon leaving the patient's room.
- You must **remain in the patient's room** for the duration of the time you are at YNHH. If you need items outside of the room, please call the nurse for assistance.
- **Only one visitor permitted per patient per day.** If you have questions about visitor guidelines, please ask a nurse on the unit you are visiting.
- **Practice social distancing** by maintaining a distance of at least six feet from others.
- Please **do not bring non-essential items to patients** in the hospital. Do not bring cash or valuables.
- Outpatients and visitors to adult inpatients **may not visit the main cafeteria Monday – Friday between 11:00am – 2:00pm.**
- Once you leave the hospital, **you may not reenter.**

Visitors who do not follow the above guidelines are at risk of losing visitation privileges.

YaleNewHavenHealth