Visitation Restrictions - Phase 3 COVID-19 – Adult Inpatients

Yale New Haven Health remains in a Phase 3 visitor restriction. To protect our patients, families, employees and the community during the outbreak of COVID-19, YNHHS is restricting visits from family, friends and the community until the transmission of COVID-19 is no longer a threat.

We are restricting all visitors at all hospitals, unless an exception is being made.

- All visitors must pass the screening at entry to be allowed visitation.
- All visitors must wear a mask while on hospital grounds. Any mask is acceptable, even those that are homemade. If visitor does not have a mask one will be provided for them.
- **THIS IS NEW** If the visitor is visiting a COVID positive patient and are NOT providing hands on care, the visitor can continue to wear the mask that they entered the hospital wearing. If the visitor is providing care for a COVID positive patient they should be supplied with an isolation gown, eye protection and gloves. N95/Respirator is not required.
- All visitors should adhere to good hand hygiene. Visitors should be encouraged to Purell frequently.
- Restrictions include YNHHS employees who have family members in the hospital.
- Additional exception requests will be determined on a case-by-case basis by clinical leadership.
- All significant issues that arise related to visitation should be directed to Patient Relations, not the COVID-19 Call Center.

Exceptions can be made for:

- Families to receive discharge instructions to provide care at home. (One visitor only.)
- When a family member’s presence would be instrumental in assisting in the care of a disruptive patient. (One visitor only.)
- **THIS IS NEW** When patients are under the supervision of DDS, staff will work collaboratively with DDS to determine appropriate visitation to meet patient’s needs. (One visitor only.)
- When a family member’s presence would be instrumental in assisting in the care of a patient with an altered mental status or developmental delays. (One visitor only.)
- Patients that are at Imminent End of Life, two visitors allowed. Once visitors leave, they may not re-enter. Visitors may not “swap.”