

## System Transformation Update

**December 2, 2020**

**Distribution: All Yale New Haven Health System  
Employees and Medical Staff**

### Message from the Chief Clinical Officer

Dear Colleagues,

The numbers of COVID-19 admissions has stabilized over the past week, and we remain in something of a lull before we start to understand the impact of Thanksgiving on the spread of the virus. We expect to have viral wastewater concentration data towards the end of this week, which will tell us how much the virus spread as a result of people not adhering to social distancing over the holiday.

Key updates:

- Staffing continues to be our greatest challenge as our hospitals and ambulatory practices continue to care for significant numbers of patients with and without COVID-19. We have begun redeploying staff across the System, and are immensely grateful for the professionalism, dedication, and flexibility of the individuals who have been temporarily reassigned to meet our patients' care needs. Redeployment of staff will continue to be managed at the Delivery Network level.
- Our Testing enterprise has been managing testing demand, which decreased slightly after Thanksgiving. The Mohegan Sun testing site is now online, and two more sites will become operational in the coming weeks. Turnaround times for healthcare workers are now down to 24 hours, and testing for community members is stable and slightly improving. We are on track to increase our daily testing capacity with pooled testing by the middle of this month.
- Our Vaccine task force has been working to develop a robust plan to administer the COVID-19 vaccine to healthcare workers (all individuals with patient-facing responsibilities or whose physical presence is critical to maintaining clinical operations, including all Medical Staff) when the vaccine becomes available in the next two weeks. Detailed communications about how the vaccine works, its safety, and our plans to administer it to healthcare workers will be distributed early next week. The vaccination process will be managed through Epic MyChart. If you do not have a MyChart account, please create one in advance at:  
<https://mychart.ynhhs.org/mychart-prd/signup>

I know we are all hoping that any post-Thanksgiving increase in COVID-19 spread is small, but we are preparing to meet the needs as they arise. Please continue to check in on and support your colleagues as we continue to navigate this pandemic. Our leadership team and I remain deeply thankful for your professionalism and commitment to caring for our patients during this challenging time.

Warmly,

Thomas Balcezak, MD MPH  
Chief Clinical Officer  
Yale New Haven Health

## Clinical Management Updates

### ICU

High-flow nasal cannula has been added to SIM and Clinical Equipment dashboards to better track use, availability, and potential to wean.

### Surgical / Perioperative Services

OR volume has been consistently ~100% of normal activity for past 13 weeks and surgical services are currently maintaining patient care functions through this latest COVID surge.

### Updated Non-ICU Inpatient Practice and Discharge Guidelines

Revised and updated non-ICU inpatient practice ([here](#)) and discharge guidelines ([here](#)).

### Updated ECMO Practice Guidelines

The most recent version of the ECMO guidelines can be found [here](#).

## Clinical Operations Updates

### Testing Center

Mohegan Sun Testing site opened on 12/1 to the community, pre-procedure patients and healthcare workers.

Currently, 96% of healthcare worker tests are resulted in 36 hours from collection, turnaround time goal remains within 24 hours.

## Logistical Updates

### Technology/Innovation

We are moving Ambulatory Video Visits to MyChart with Zoom as of 12/14, providing more consistent audio/video quality and user experience across devices. Details on provider and staff training sessions, occurring 12/3-12/14, at <https://telehealth.ynhh.org>. Please, contact [telehealth@ynhh.org](mailto:telehealth@ynhh.org) with and questions.

Please make sure your unit has the full complement of Mobile Handheld Device and that they are all charging, contact the Helpdesk (203-688-HELP) for additional devices.

### HR - Childcare

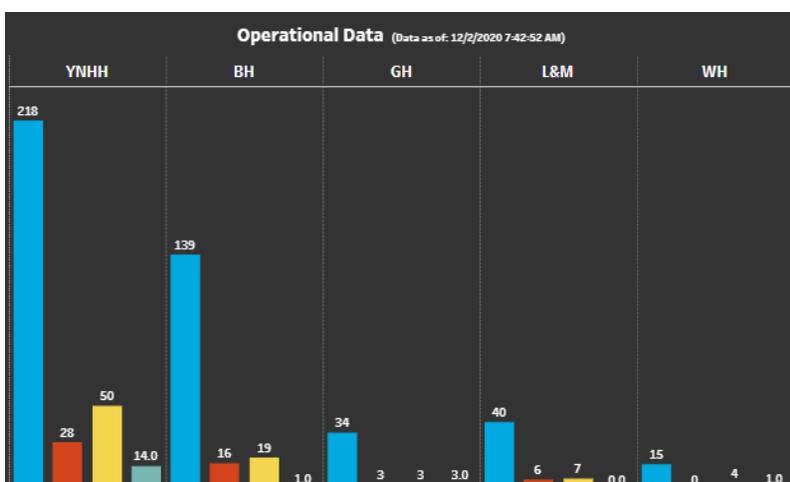
Centers are reconnecting to families that applied to the CT Office of Early Childhood temporary childcare.

Updates to be provided this week regarding HRConnect access to resources for childcare, 211 Info, financial support options and child development.

## Operational Snapshot

### JDAT COVID-19 Dashboard

Current Totals	Non-Covid Totals
COVID+ Inpatients 449	Non-Covid Inpatients 1,756
COVID+ Inpatient in ED 2	Non-Covid Inpatient in ED 15
COVID+ Floor 364	Non-Covid Floor 1,586
COVID+ ICU 85	Non-Covid ICU 170
COVID+ On Vent 54	Non-Covid On Vent 91
COVID+ Admissions (Today) 2	Non-Covid Admissions (Today) 112
COVID+ Discharges (Today) 0	Non-Covid Discharges (Today) 7
COVID+ Mortality (Today) 1	Non-Covid Mortality (Today) 5



	YNHH	BH	GH	LMH	LMW
Inpatient PUI	14 (9)	1 (3)	3 (2)	0 (3)	1 (2)
COVID Positive	218 (217)	139 (119)	34 (29)	40 (30)	15 (14)
COVID in ICU	50 (57)	19 (20)	3 (3)	7 (5)	4 (4)

12/2/2020 (11/25/2020)



Resources:

System Call Center # 203-688-1700

System Radiology Hotline # 475-246-9660

Attachments to this message can also be found on the COVID-19 Clinical Resources page [here](#).

Previous All Staff updates are archived and can be accessed [here](#).