

## System Incident Management Update

June 5, 2020

**Distribution: All Medical Staff, Yale New Haven Health System Employees and Leadership**

**New Updates In RED**

### Letter from the Chief Clinical Officer

Dear Colleagues,

We continue to move further into the Transformation phase in a safe and gradual way across the Health System. As a part of this transition, we will modify our communications starting next week, since so much of the ongoing work is being done at the delivery network level. We will be sending out weekly messages to the Medical Staff, and be supporting communication of common issues at the delivery network level. We will also continue to organize regular Town Hall virtual meetings for our employees and Medical Staff.

The number of patients with COVID-19 admitted to the hospital continues to decrease. We will be closely monitoring the COVID-19 testing results as well as new admissions for management of COVID-19 to assess the impact of the reopening of the state as well as the ongoing protests against police brutality on the spread of infection.

My thanks for your ongoing participation in redesigning our systems care in the care of our patients. I also encourage you to take some time this weekend to consider how to engage productively in supporting members of the black community, and how to continue the work to eliminate systemic racism from our institutions.

With gratitude,



Thomas Balcezak, MD  
Chief Clinical Officer  
Yale New Haven Health

## New Updates for June 5

### **Asymptomatic employee testing**

A key component of keeping our patients and staff safe is understanding asymptomatic infections in healthcare workers. We encourage employees and staff of Yale New Haven Health, Northeast Medical Group, Yale Medicine and other affiliated groups to sign up for an appointment. Please see the attached for details.

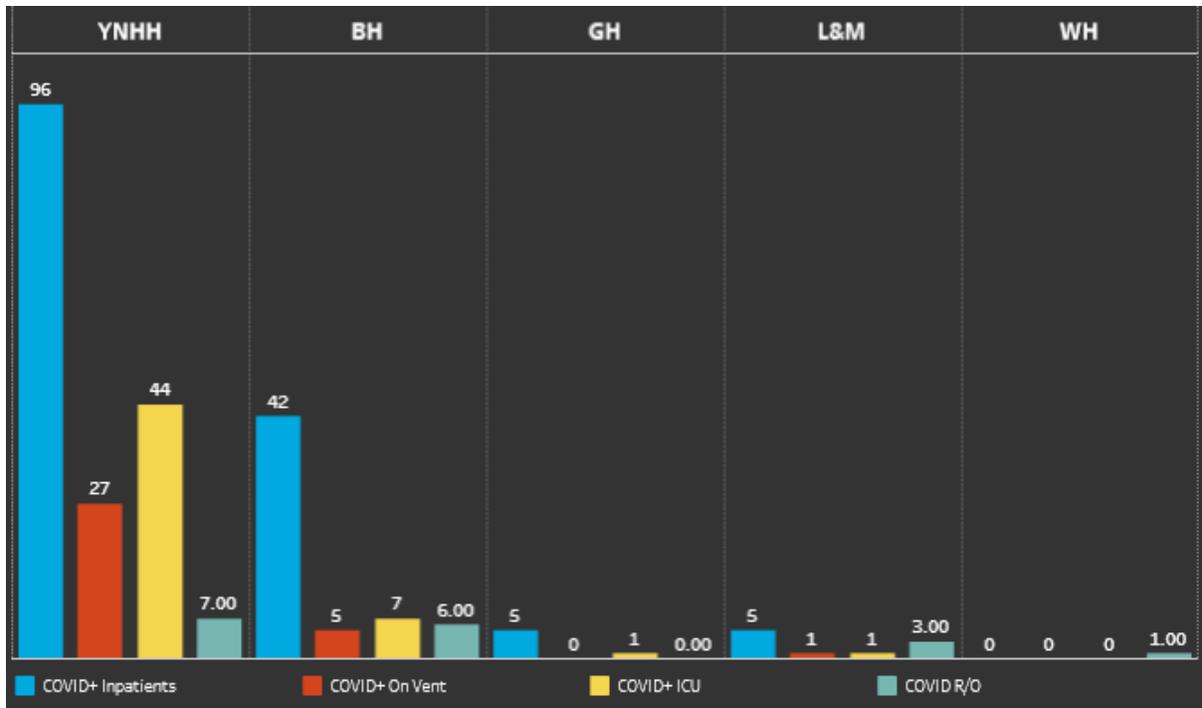
### **2-hour testing supply shortage**

We are currently low on supplies necessary to perform our 2-hour tests for COVID-19. We continue to have abundant supplies for testing using other modalities. The limited availability of the 2-hour assay may result in operational delays due to an increased turnaround for results of COVID-19 testing. We hope to have our supplies replenished soon, but continue to experience limited availability of this test across the country.

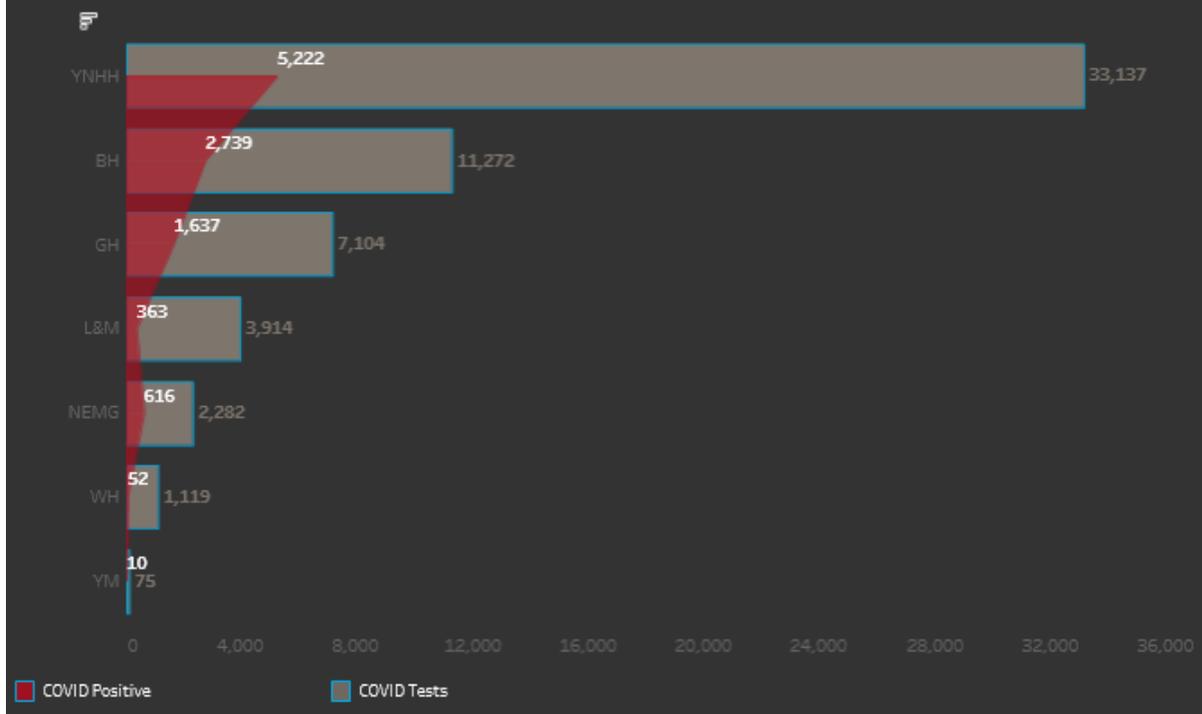
### **Update on drug shortages**

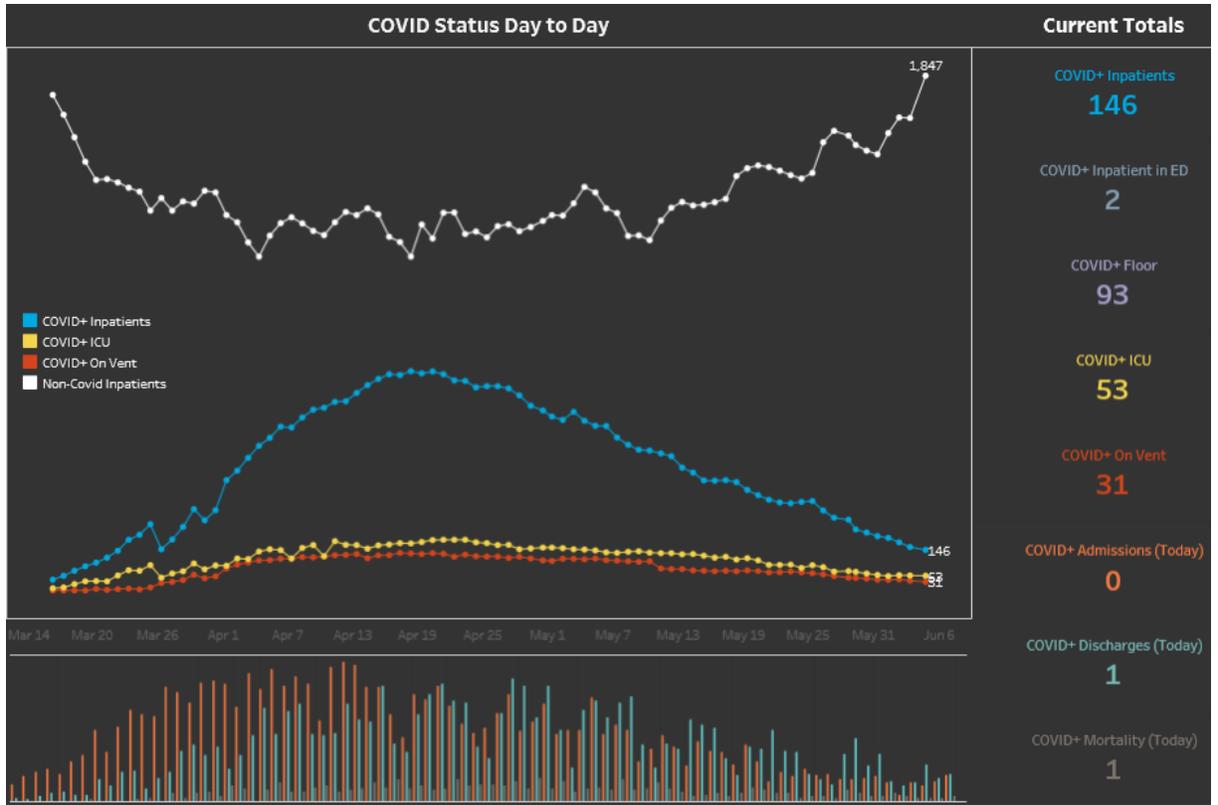
The Health System's Corporate Pharmacy Services keeps a close watch on drugs in short supply and provide regular updates. There are no significant changes from 6/3. An update on drug supply for the most commonly used infusions in the ICU and procedural areas including sedatives, analgesics, neuromuscular blockers and vasopressors is attached.

**Operational Snapshot (Source: JDAT)**



### YNHHS COVID TESTING





	YNHH	BH	GH	LMH	LMW
Inpatient PUI	7 (8)	6 (5)	0 (1)	3 (1)	1 (0)
COVID Positive	96 (108)	42 (49)	5 (3)	5 (6)	0 (0)
COVID in ICU	44 (43)	7 (8)	1 (1)	1 (1)	0 (0)

6/5/2020 9:00am

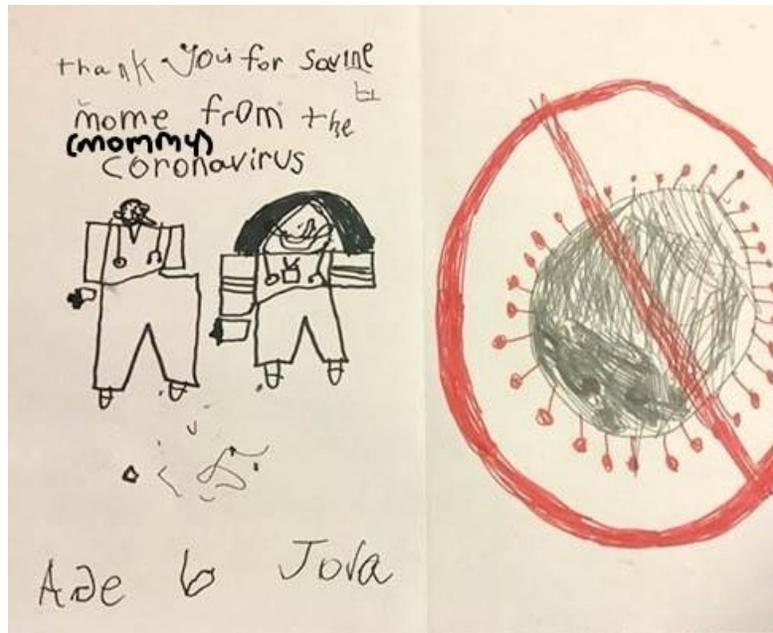
Yesterday

# 19

Since March 14

# 3,024

COVID-19 patients have been **discharged** back to their lives after being treated by our **healthcare heroes**.



## Personal Protective Equipment (PPE)

### YNHHS/YM PPE Policy

- The ambulatory and inpatient policy and related FAQ are available on the Clinical Resources site at: <https://www.ynhhs.org/patient-care/covid-19/for-employees.aspx>

### PPE reuse and collection

- ***Please do not wear makeup such as foundation or lipstick as they soil the facemasks and respirators making them ineligible for reprocessing. Makeup is the #1 cause of being unable to reprocess.***
- PPE reuse policy and other information can be found on the Clinical Resources page at: <https://www.ynhhs.org/patient-care/covid-19/for-employees.aspx>

## Clinical Care/Operations

### Infection prevention contact email

Please utilize the below email address for your inquiries about COVID-19 - they will be triaged with a goal of replying within 48 hours, please indicate in the subject if urgent. Please do not use this email for patient consults that are urgent in nature.

[COVID.InfectionPrevention@ynhh.org](mailto:COVID.InfectionPrevention@ynhh.org)

Resources:

Attachments to this message can also be found [here](#).

Previous All Staff updates are archived and can be accessed [here](#).