

## System Incident Management Update

May 29, 2020

**Distribution: All Medical Staff, Yale New Haven Health System Employees and Leadership**

**New Updates In RED**

### Letter from the Chief Clinical Officer

Dear Colleagues,

We continue to do well in terms of patients with COVID-19. The numbers of admitted patients continues to drop, as well as those requiring ICU level of care. We continue to experience very small numbers of new admissions with COVID-19, and that number continues to shrink.

We will be monitoring the numbers of positive tests and new admissions in the coming days to gauge the impact of the gradual reopening of the state on the rate of new infection.

Simultaneously, we are making progress in ramping up clinical services that had been paused during the acute phase of the pandemic. Clear guidelines and availability of appropriate PPE and testing are critical to the success of our transformation to operate in the COVID-19 era, and we will be communicating clear and practical revisions to our PPE guidelines next week. We are also working on dramatically increasing our COVID-19 testing capacity from 1000 tests per day today to 10,000 tests by the end of June. This work will be done in close coordination with the state of Connecticut as well as the municipalities we serve.

My thanks for your ongoing flexibility as we all learn how to provide the best care for the patients we serve during these challenging times.

Warmly,



Thomas Balcezak, MD  
Chief Clinical Officer  
Yale New Haven Health

## New Updates for May 29

### Updated COVID-19 ICU practice guidelines

The COVID-19 ICU practices guidelines have been updated. Changes include considerations for PICC placements with anticipated prolonged need for central venous access and updates to evaluations of patients (and related precautions) admitted via Y-access. Please see the attached document.

### PFT reopening

The SIM Respiratory Care action team has developed pulmonary function testing reopening guidelines, which are attached.

### Reminder about patient valuables

All hospitals are accepting deliveries including flowers for patients admitted to our facilities. Families should only bring what is essential during a patient's hospitalization. They should be reminded to limit valuables, not to bring money, and not bring food that has to be microwaved or heated. Families will not be allowed to deliver these items, and will be required to be screened and wear a mask in order to enter our facilities. Items will be double bagged and delivered to the patient.

### ITS requests

*If the request is COVID19 related please send appropriate request number to SIMCovid19@YNHH.ORG to ensure it is prioritized.*

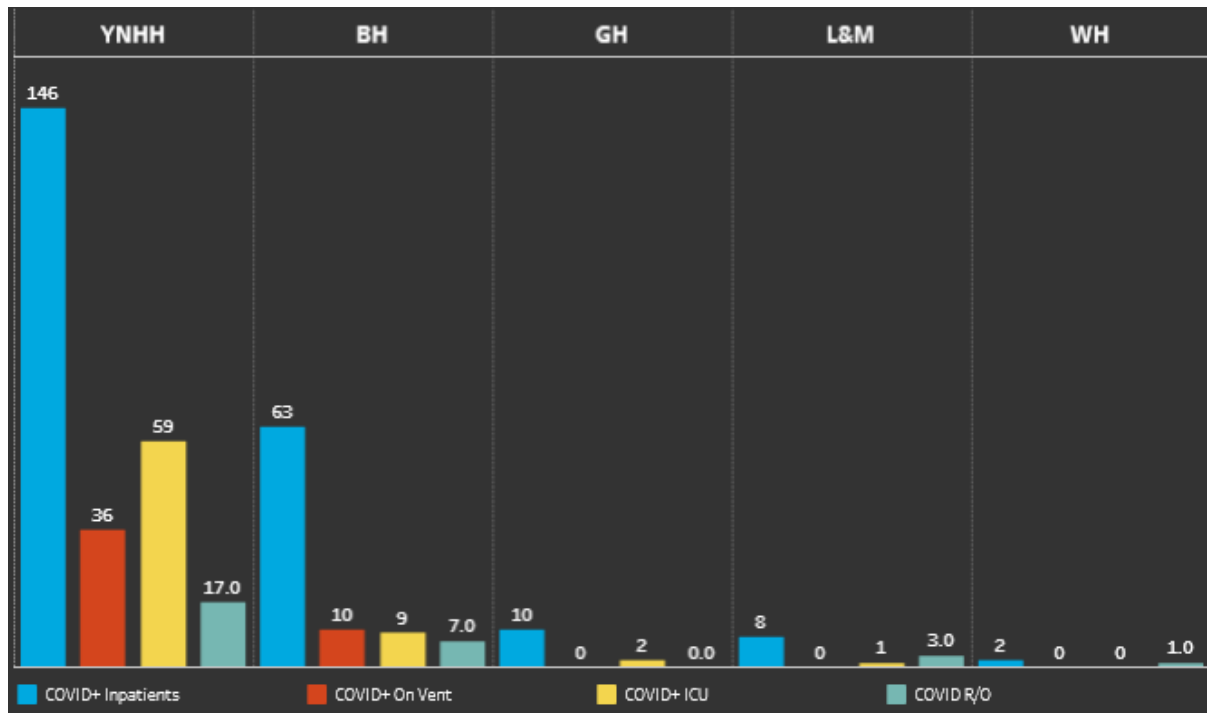
Non-COVID or COVID Recovery Requests: As we transitioned to the COVID19 response and recovery phase, ITS has returned to the standard request process as of Friday, May 8th.

Please utilize the appropriate modalities:

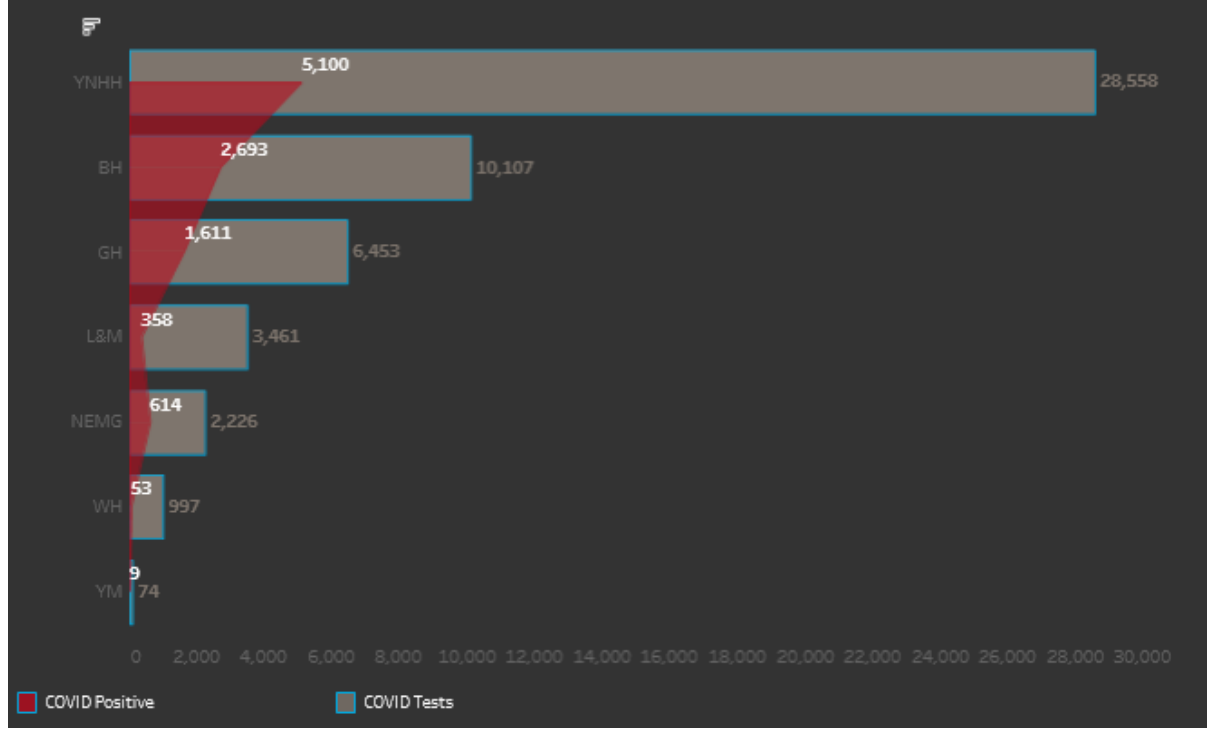
- IRMA. New projects or software solutions including data and reporting. All project requests that are non-COVID require VP approval at this time.
- Help Desk (203)-688-4357. New technology or access to existing applications (e.g., Zoom, Epic)

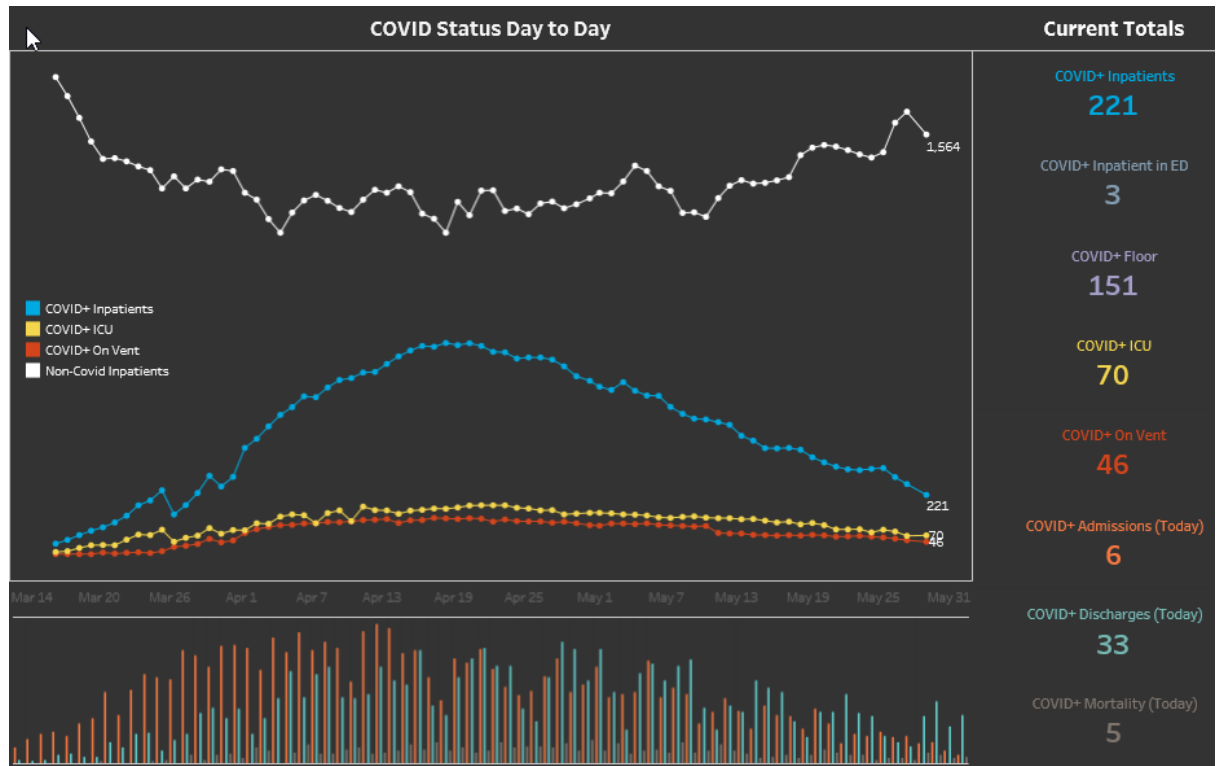
### Zoom best practices and tip sheets

Please see attached a tip sheet for helpful tips, best practices and etiquette for use of Zoom



### YNHHS COVID TESTING





	YNHH	BH	GH	LMH	LMW
Inpatient PUI	17 (14)	7 (2)	0 (13)	3 (3)	1 (1)
COVID Positive	146 (181)	63 (79)	10 (20)	8 (9)	2 (0)
COVID in ICU	59 (71)	9 (16)	2 (2)	1 (5)	0 (0)

5/29/2020 9:00am

Yesterday

# 25

Since March 14

# 2,886

COVID-19 patients have been **discharged** back to their lives after being treated by our **healthcare heroes**.



### Personal Protective Equipment (PPE)

#### YNHHS/YM PPE Policy

- The ambulatory and inpatient policy and related FAQ are available on the Clinical Resources site at: <https://www.ynhhs.org/patient-care/covid-19/for-employees.aspx>

#### PPE reuse and collection

- ***Please do not wear makeup such as foundation or lipstick as they soil the facemasks and respirators making them ineligible for reprocessing. Makeup is the #1 cause of being unable to reprocess.***
- PPE reuse policy and other information can be found on the Clinical Resources page at: <https://www.ynhhs.org/patient-care/covid-19/for-employees.aspx>

### Clinical Care/Operations

#### Infection prevention contact email

Please utilize the below email address for your inquiries about COVID-19 - they will be triaged with a goal of replying within 48 hours, please indicate in the subject if urgent. Please do not use this email for patient consults that are urgent in nature.

[COVID.InfectionPrevention@ynhh.org](mailto:COVID.InfectionPrevention@ynhh.org)

#### Resources:

Attachments to this message can also be found [here](#).

Previous All Staff updates are archived and can be accessed [here](#).