

System Incident Management Update

May 27, 2020

Distribution: All Medical Staff, Yale New Haven Health System Employees and Leadership

New Updates In RED

Letter from the Chief Clinical Officer

Dear Colleagues,

I hope you were able to take some time over the weekend to enjoy the weather in a safe fashion. From the perspective of COVID-19 admissions in our hospitals, our overall numbers continue to decrease, with ICU numbers decreasing at a slower rate.

We have restarted many aspects of our clinical enterprise this week and your ongoing flexibility and professionalism has enabled that transition to be smooth. Going forward, our Supply Chain and other logistics areas continue to work through increased PPE needs as the clinical volume increases in our hospital-based and ambulatory areas.

Many of the details regarding the recovery process will be communicated at the local delivery network level, and we are actively working to create an informative, regular, and logical way to synchronize communication across the System and all our delivery networks. We expect the look and feel of our communications to evolve over the next two weeks as we get further into the recovery and get additional data on how the slow reopening of our region impacts the spread of COVID-19.

Thank you for your engagement, professionalism and flexibility as we move forward in caring for our patients with COVID-19 while meeting the deferred clinical needs of our communities.

Warmly,



Thomas Balcezak, MD
Chief Clinical Officer
Yale New Haven Health

New Updates for May 27

Updated YNHHS COVID-19 treatment algorithm for adults

The COVID-19 treatment algorithm for adults has been updated. Changes include the addition of remdesivir via the FDA's EUA to the inpatient algorithm for patients requiring supplemental oxygen and revision of the process for requesting remdesivir through the non-formulary/restricted medication process. Please see the attached documents.

Pharmacist Standing Order Update – LFT monitoring for patients on Remdesivir

Per the Emergency Use Authorization (EUA) issued by the FDA, patients with COVID-19 receiving remdesivir must have liver function values monitored. Pharmacy, the Inpatient action team and other key stakeholders have developed a workflow for reliable LFT monitoring for these patients. Details are attached.

Epic header color update for ambulatory

ITS and Infection Prevention have been working collaboratively to continue to optimize the Epic electronic health record to display COVID-19 related data in the most accurate and meaningful way. As a result of that collaboration, the COVID-19 isolation reason, which drives a color change in the Epic header, will have a **duration of 14 days**, which is a **change from the 30-day duration previously** in place. This is aligned with guidelines developed collaboratively between Infection Prevention and Occupational Health for the hospital-based and ambulatory setting.

Survey: stress self-assessment

The COVID-19 pandemic has placed a tremendous burden on our health care staff and system. It is natural to feel stressed during this time. In an effort to support you and your family's health, we have created a brief anonymous survey, [click on this link to take this Self-Assessment Survey](#), to assist in assessing your stress level. You may take the survey as often as you like. Information on resources to help manage stress is include at the end of the survey.

Update on drug shortages

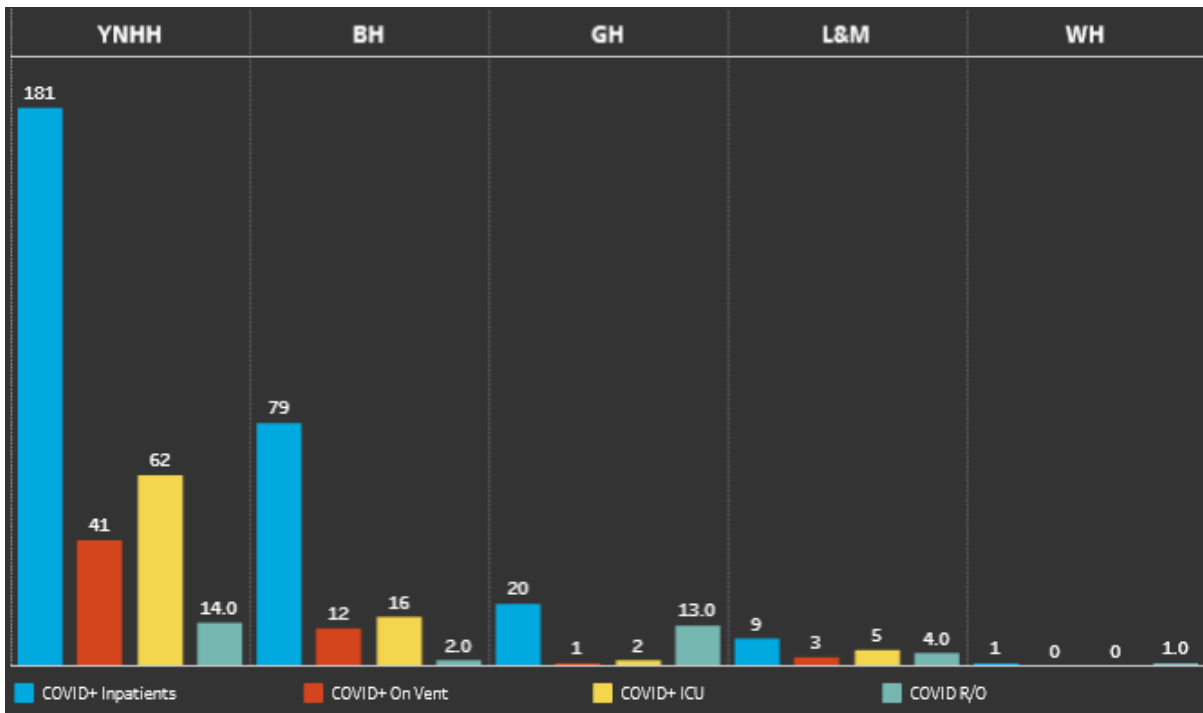
The Health System's Corporate Pharmacy Services keeps a close watch on drugs in short supply and provide regular updates. There are no significant changes from 5/20. An update on all current shortages is attached.

Fit For the Frontline

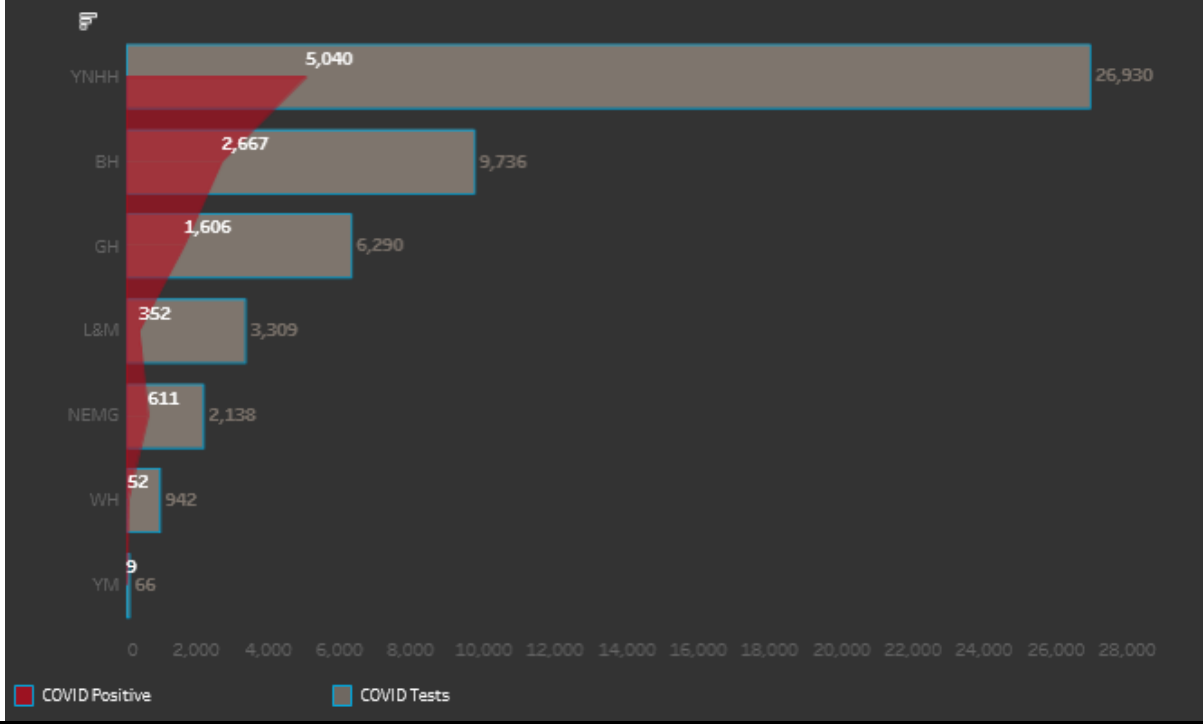
Yale New Haven Health and Yale Medicine are joining medical centers across the United States to start a countrywide movement of physical activity to honor and

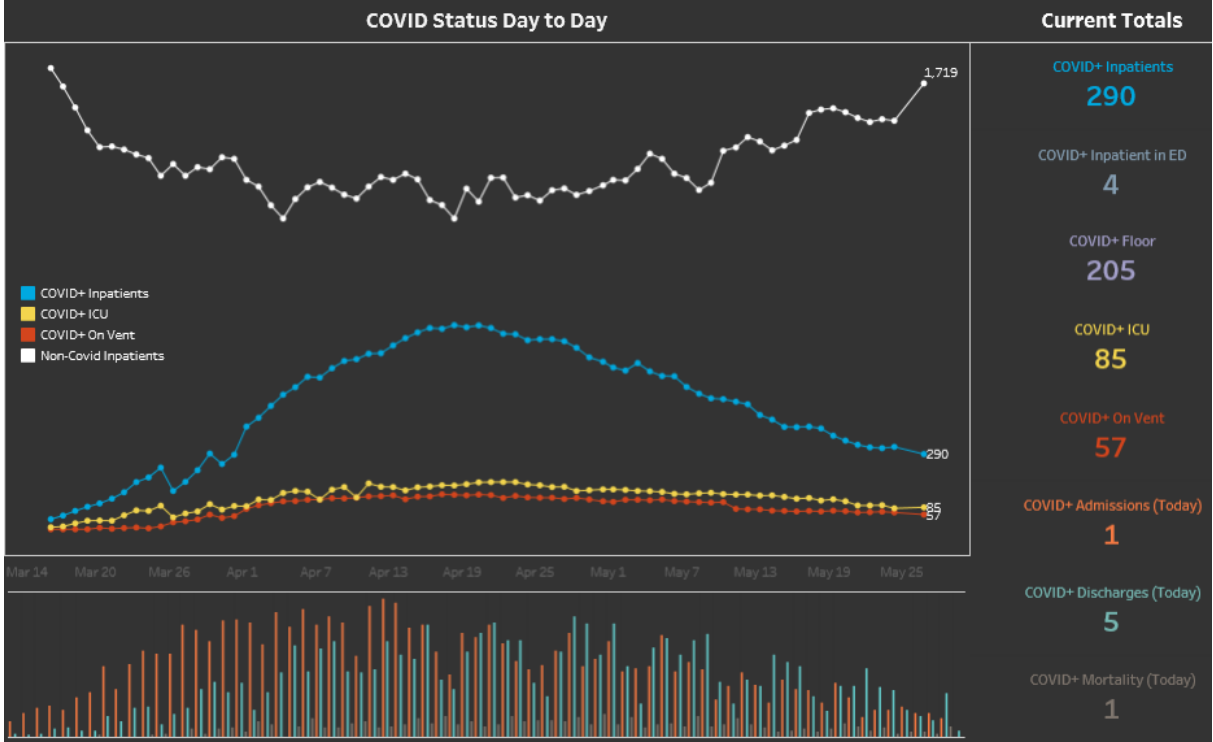
support frontline health care workers who have worked tirelessly to save lives. #FitForTheFrontLine is a national fitness challenge beginning Tuesday, May 26, and culminating on Sunday, June 14 (Flag Day). The event encourages people young and old to move, exercise, and get fit to increase awareness and raise funds to support our nation's health care heroes. Proceeds will support a special fund at YNHHS, which will provide vital resources to help confront the psychosocial impact of COVID-19 on frontline health care providers and support staff. For more information or to participate visit www.flowpage.com/yaleneewhavenhealth, www.givetoynhh.org/frontline.

Operational Snapshot (Source: JDAT)



YNHHS COVID TESTING





	YNHH	BH	GH	LMH	LMW
Inpatient PUI	14 (10)	2 (2)	13 (1)	3 (1)	1 (1)
COVID Positive	181 (208)	79 (86)	20 (15)	9 (16)	0 (0)
COVID in ICU	62 (71)	16 (15)	2 (4)	5 (4)	0 (0)

5/27/2020 9:00am

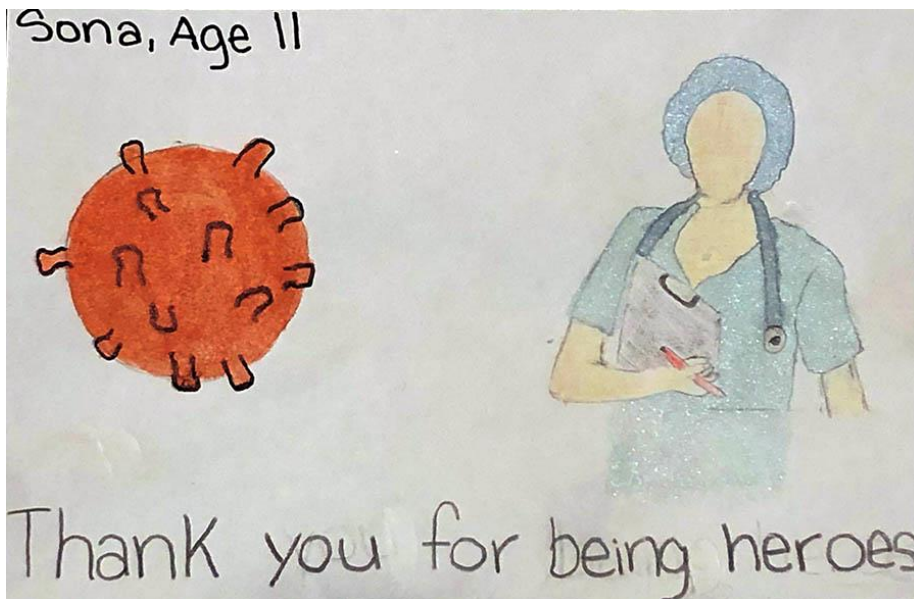
Yesterday

30

Since March 14

2,811

COVID-19 patients have been **discharged** back to their lives after being treated by our **healthcare heroes**.



Personal Protective Equipment (PPE)

YNHHS/YM PPE Policy

- The ambulatory and inpatient policy and related FAQ are available on the Clinical Resources site at: <https://www.ynhhs.org/patient-care/covid-19/for-employees.aspx>

PPE reuse and collection

- ***Please do not wear makeup such as foundation or lipstick as they soil the facemasks and respirators making them ineligible for reprocessing. Makeup is the #1 cause of being unable to reprocess.***
- PPE reuse policy and other information can be found on the Clinical Resources page at: <https://www.ynhhs.org/patient-care/covid-19/for-employees.aspx>

Clinical Care/Operations

Infection prevention contact email

Please utilize the below email address for your inquiries about COVID-19 - they will be triaged with a goal of replying within 48 hours, please indicate in the subject if urgent. Please do not use this email for patient consults that are urgent in nature.

COVID.InfectionPrevention@ynhh.org

Resources:

Attachments to this message can also be found [here](#).

Previous All Staff updates are archived and can be accessed [here](#).