

System Incident Management Update

April 22, 2020

Distribution: All Yale New Haven Health System Employees and Medical Staff Leadership

New Updates

Family Connect

The Family Connect program went live yesterday at Yale New Haven Hospital, with plans for rapid expansion across the system. Family Connect is a program where physicians whose clinical areas are underutilized during the pandemic support COVID-19 patients, families and front-line teams by rounding with the primary team and providing clinical updates to families. All physicians who volunteer receive comprehensive training and support from the project team.

Negative testing update

The Ambulatory Task Force team approved an algorithm which provides guidance to clinicians for self-isolation, monitoring and repeat testing when symptomatic patients test negative for COVID-19. The document for the algorithm and additional information is being circulated to employees and medical staff today.

YNHHS Glycemic Management for COVID + and PUI Inpatients

YNHHS Endocrinology and pharmacy leadership has developed new recommendations and workflows for inpatients with COVID-19 who experience hyperglycemia. This will maintain high value glycemic control while enhancing staff safety, and will be circulated to employees and medical staff today.

YNHHS Adult Inpatient COVID 19 bedside procedure guidelines

Guidelines for performing bedside procedures for inpatients in the setting of COVID 19 are being circulated to employees and medical staff today. Providers performing bedside procedures on inpatients with COVID-19 should carefully assess risks for the patient and caregivers prior to the procedure.

Update to the YNHHS ICU COVID-19 practice guidelines

The guidelines have updates to the algorithm for hypoxemic respiratory failure and an intubation section was added for obstetrics which includes airway challenges and medication recommendations. The obstetrics CPR section was also updated to provide

guidance on process for activation and are being circulated to employees and medical staff today.

Alternative drug shortage guide for sedation, analgesia and paralytics

In light of ongoing drug shortages, the guidelines have updated restrictions on ketamine. Revised guidelines are being circulated to employees and medical staff today.

Personal Protective Equipment (PPE)

YNHHS/YM PPE Policy

- The ambulatory and inpatient policy and related FAQ are available on the Clinical Resources site at: <https://www.ynhhs.org/patient-care/covid-19/for-employees.aspx>

PPE reuse and collection

- Please continue to ensure that used N95 respirators, goggles, and face shields that are not torn, broken, or visibly soiled are not discarded in the garbage and are placed in the three distinct designated collection bins for reprocessing
- ***Please do not wear makeup such as foundation or lipstick as they soil the facemasks and respirators making them ineligible for reprocessing. Makeup is the #1 cause of being unable to reprocess.***
- PPE reuse policy and other information can be found on the Clinical Resources page at: <https://www.ynhhs.org/patient-care/covid-19/for-employees.aspx>

Clinical Care/Operations

Infection prevention contact email

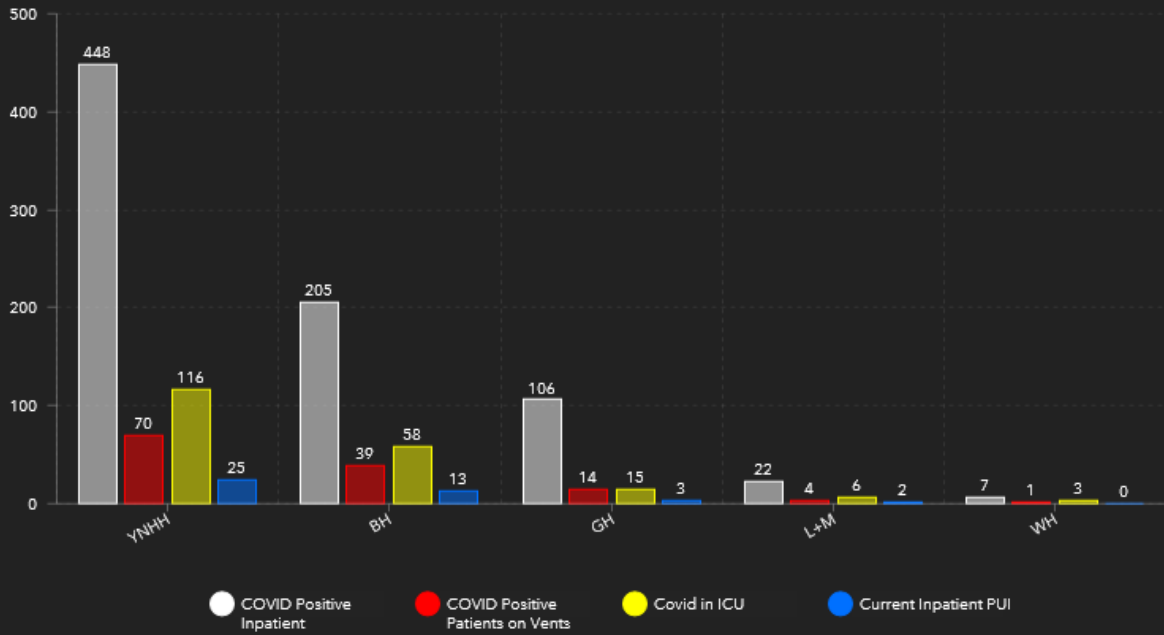
Please utilize the below email address for your inquiries about COVID-19 - they will be triaged with a goal of replying within 48 hours, please indicate in the subject if urgent. Please do not use this email for patient consults that are urgent in nature.

COVID_InfectionPrevention@ynhh.org

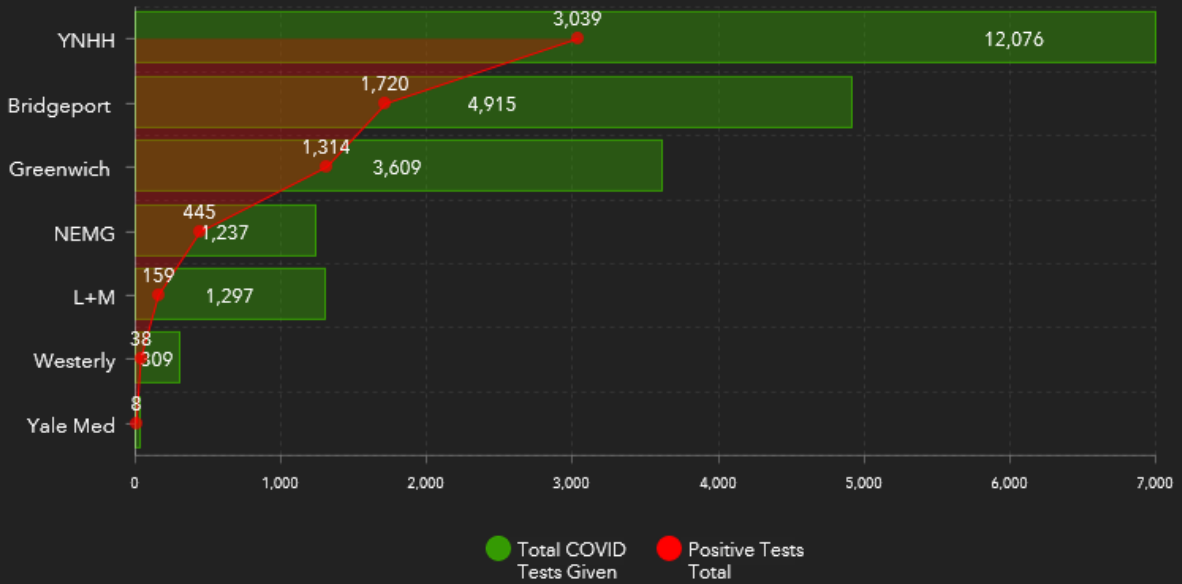
Operational Data

Below you will find an overview of the total number of inpatients who are positive or under investigation with COVID-19 and updated testing results from across the Health System. These numbers are from our JDAT team.

Inpatient COVID, COVID on Vent, ICU, and PUI's
(As of 9:00 a.m. 04/22/20)



YNHHS COVID TESTING



4/22/2020 9:00am

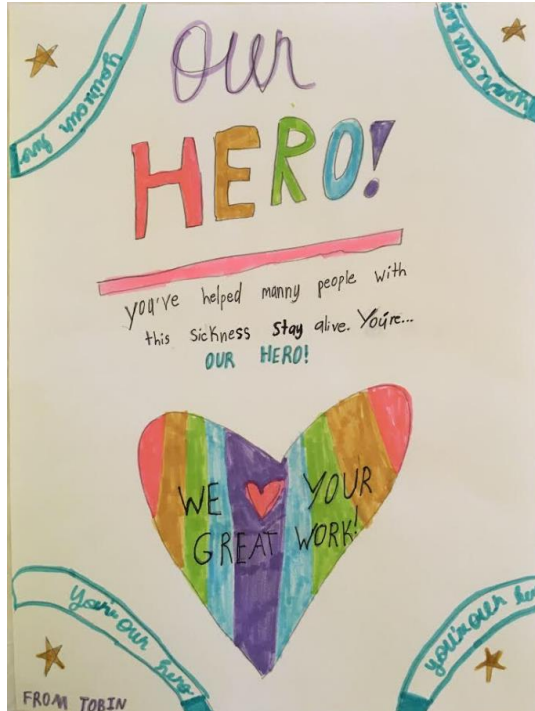
Yesterday

Since March 14

70

1,115

COVID-19 patients have been **discharged** back to their lives after being treated by our **healthcare heroes**.



Resources:

Attachments to this message can also be found [here](#).

Previous updates are archived and can be accessed [here](#).