

System Incident Management Update

March 28, 2020 5:00pm

**Distribution: All Yale New Haven Health System Employees and
Medical Staff Leadership**

New Updates In RED

Clinical Care/Operations Update

Visitation Guidelines and Scripting

Providing scripting is critical to equip our front-line healthcare workers with the ability to effectively communicate with patients and families during this crisis. Our Patient Experience team has developed the attached Visitation guidelines and scripting, which includes specific situations such as when patients are close to or at the end of life, during the COVID19 crisis.

Changes to Medication Administration

A consideration of risks associated with aerosol respiratory therapy in the COVID19 crisis has resulted in attempts by Pharmacy to minimize the use of aerosol delivery of medications. Please see the attached document that summarizes a list of changes to medication administration.

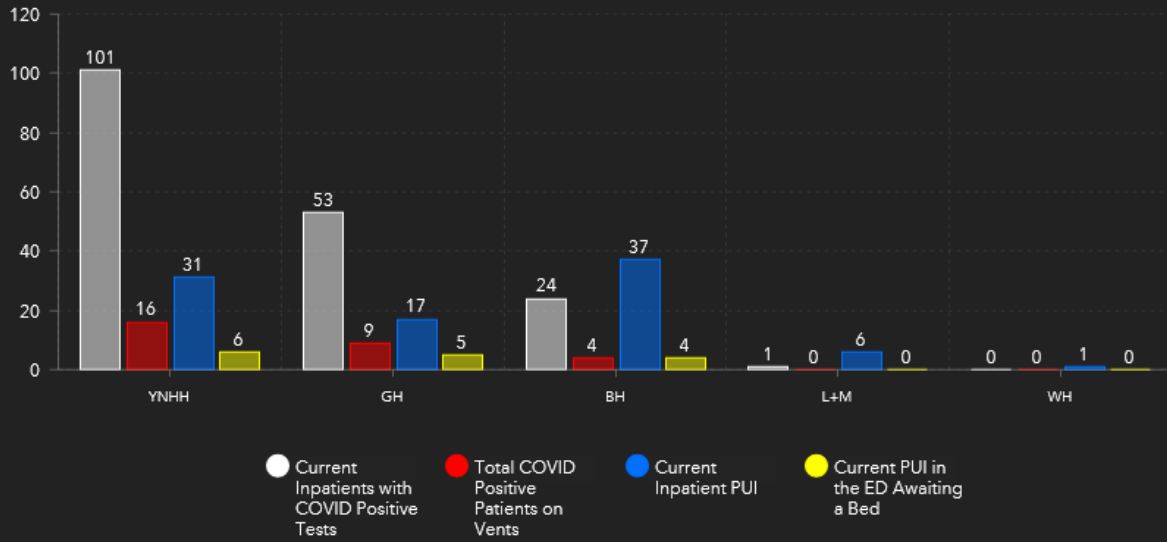
Medication Shortages

Our Pharmacy team carefully monitors levels of all medications and makes substitutions to Epic orders based upon the published evidence and System formulary guidance. Fentanyl in particular is in critically short supply. A summary of drug shortages, as well as guidance on the fentanyl shortage and therapeutic substitution is attached.

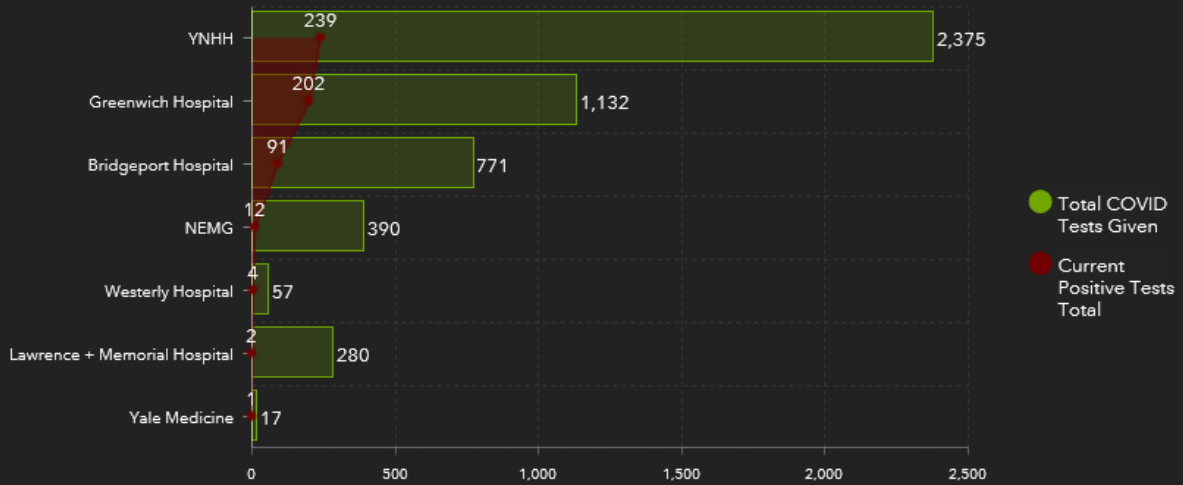
COVID-19 Related Operational Snapshot

Below you will find an overview of the total number of inpatients who are positive or under investigation with COVID-19 and updated testing results from across the Health System. These numbers are from our JDAT team.

Inpatient COVID, COVID on Vent, PUI, PUI in ED
(As of 10:00 pm 03/27/20)



YNHHS COVID TESTING



3/28/2020 10:00am

Logistics Update

No Changes