COVID-19 Ambulatory Pre-Visit Screening: On-Site Arrival

START: Patient presents on site

All pts presenting for care at ANY location must be screened by phone and again upon arrival

YES

NO

Proceed as routine visit / Follow Ambulatory PPE guidelines

SCREENER masks patient, remove from public area (car/room)

Nursing or Medical Triage
On-Site, Telephone, or Call Center screening to determine medical necessity.
Medical necessity includes:
• Chemotherapy, infusion, dialysis
• Pt told to come in and documented in medical record (already screened by phone)
• Urgent scheduled test (labs, imaging, etc)

Visit is medically necessary?

NO

YES

Proceed to clinical area with COVID-19 precautions

SCREENER: In the last month, have you been in contact with someone who was confirmed or suspected to have COVID-19, including outside the US?
OR
Do you have any of the following:
• Fever \( \geq 100^\circ F \) or 37.8 C
• New cough
• New shortness of breath
• New sore throat
• New chills
• Sudden loss of taste or smell
OR
In the last 2 weeks have you been tested for covid 19?

For their safety and the safety of all patients, they will not be allowed to proceed to their appointment; they should return to their car and contact the responsible clinician for further guidance.

If patient does not have a responsible clinician or PCP, instruct to call contact Yale COVID-19 Call Center 203.688.1700.

Approved by Ambulatory COVID-19 Task Force
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