

Patient Visitation

Visiting hours are between 10:00am – 8:00pm. Visitors are encouraged to limit their visit to two hours. Visitors must be 12 years old or older. Visitors aged 12-17 must be accompanied by an adult. Visitors will be screened for COVID symptoms.

Adult Inpatients

- **Two total visitors per patient per day.**
- **Swapping/switching is not allowed,** although patients may have different visitors each day.

COVID Positive Inpatients

- **One total visitor per day,** for one hour per day, during normal visiting hours.
- Visitor must wear gloves, gown, eye protection, and a respirator (does not need to be fit-tested).

Ambulatory Areas, include Non-Hospital Ambulatory

- **One visitor per adult patient.**

Children's Hospital*

- **Two designated parents/guardians/caregivers** may be at the bedside for a COVID-19 negative patient **during visiting hours**, 10am-8pm. Preferably, these two visitors are from the same household. One of these individuals may be a sibling but must be over 12 years old and visiting with an adult.
- One adult will be permitted to be at the bedside and/or stay overnight when visiting hours are over and in the early morning prior to the start of visiting hours.
- A parent/guardian/caregiver may swap out with a second alternate parent/guardian/caregiver for overnight stays daily until the patient is discharged.
- If the parent/guardian is not able to be at the child's bedside, an alternate adult caregiver(s) (21 years of age or older) caregivers may be identified by the family as a support people for the child.
- The maximum number of visiting caregivers for a child during their hospitalization is two.
- In perioperative services, two parents may bring child in through preop, one parent may stay during surgery.
- COVID positive children may have one parent or caregiver, with no swapping allowed.
- **Pediatric Emergency Department** and **Perioperative Service** areas: two designated parents/guardians/caregivers are allowed. If the child is admitted, two adult parents/guardians/caregivers may accompany the child to the floor. One of the two individuals at the bedside may be a sibling, must be over 12 years old.
- **Children's Ambulatory:** 2 adult caregivers per patient. No siblings under 18 years old may be present.

NNICU

- **One band holder may stay overnight.**
- A second band holder can visit from 10a-8p.
- Both caregivers can swap out daily.
- No sibling visitation under 18 years old, except by approval of unit leadership.

Emergency Department*

- **One visitor** (18 or over) per patient at a time for COVID negative patients only.
- Any patient with COVID symptoms will not be allowed visitors. Discuss with the charge nurse regarding all exceptions to the policy.
- Patients that present with minor dependents must **FIRST** be provided a medical screening exam.
 - Social work may be consulted to assist in identifying alternative care for the minor(s).
 - Patient will be allowed to have minor dependent(s) while attempts are made to arrange alternative care for that minor(s). Any questions or clarification should be escalated to Manager or Patient Relations/OSCE.
 - The minor(s) may not accompany the patient if the patient is transferred to an inpatient unit.

Hospital-Based Testing (blood draw, radiology)

- **One visitor per adult patient.**

Psychiatry*

- **One visitor per patient per day** during assigned slots.
- Contact unit to be sure visitation has not changed.

Same-Day Surgery / Procedures / OR*

- **One visitor per patient.**
- Patients being admitted after surgery may have their visitor stay through the duration of the surgery.

Women's*

- **One visitor per day**, no swapping. The primary support person may visit outside of visiting hours.
- Labor and Birth allows a second labor support person for the duration of labor and delivery once the patient has a confirmed negative COVID test. The second person must leave after delivery.
- Second support persons will not be allowed for patients having planned cesarean deliveries.

*The asterisked service lines have specific visitation policies. Please contact Service Line leadership for their policy.

Exceptions:

- One visitor to receive discharge instructions may come outside of visiting hours if needed.
- Patients that are at Imminent End of Life (actively dying, with death expected within hours or days – CMO status not required) may have two visitors may be at the bedside at once, outside of visiting hours. Swapping may occur with the patient's immediate family only; this includes parents, spouse, sibling(s), and child(ren) or people in the patient's life who are the equivalent of immediate family. When possible, the patient should identify their immediate family or equivalent. There may not be more than two people at the bedside at once. All swapping must occur outside of the hospital. (Visitation may occur outside visiting hours.) For COVID positive patients at imminent end of life, there may be two visitors only; no swapping is allowed.
- Exceptions will also be made for patients with disabilities who may need a support person with them to support their disability-related needs.
 - Patients with disabilities may include but not be limited to:
 - Altered mental status
 - Physical, intellectual or cognitive disability
 - Communication barriers or
 - Behavioral concerns
 - The support person may be a family member, personal care assistant, or similar disability service provider or other individual knowledgeable about the management of their care.
 - If the hospital stay is more than one day, the patient may designate 2 people as support persons, provided only one support person may be present at a time.
 - The support person must complete screening, be asymptomatic, not confirmed positive for COVID-19 during the last 10 days, and have their temperature checked every 12 hours.
 - A COVID positive patient is allowed to have a hospital support person. The visitor should be supplied with an isolation gown, eye protection, gloves, and an N95/Respirator.
 - When patients are under the supervision of DDS, staff will work collaboratively with DDS to determine appropriate visitation to meet patient's needs.

Visitors will be expected to comply with the following:

- All patients and visitors must wear the appropriate mask while on hospital grounds. If visitor does not have an appropriate mask, one will be provided for them.
- All visitors should adhere to good hand hygiene and be encouraged to hand sanitize frequently.

In Addition:

- YNHH or YNHHS employees who have family members in the hospital must follow visitation guidelines.
- A visit from a community clergy member does not count as the patient's visitor for the day.
- Additional exception requests will be determined on a case-by-case basis by clinical leadership.
- All significant visitation issues that arise should be directed to Patient Relations.