Patient Visitation

Visiting hours are between 10:00am – 8:00pm. Visitors are encouraged to limit their visit to two hours. Visitors must be 12 years old or older. Visitors aged 12-17 must be accompanied by an adult.

Adult Inpatients

- Two total visitors per patient per day.
- Visitors must show proof of being fully vaccinated for COVID-19, proof of a negative PCR test taken within the last 72 hours, or a positive test in the past 90 days but greater than 10 days since positive result.
- Swapping/switching is not allowed, although patients may have different visitors each day.

COVID Positive Inpatients

- One total visitor per day, for one hour per day, during normal visiting hours.
- Visitor must show proof of being fully vaccinated for COVID, proof of a negative PCR test taken within the last 72 hours, or a positive test in the past 90 days but greater than 10 days since positive result.
- Visitor must wear gloves, gown, eye protection, and a respirator (does not need to be fit-tested).

Ambulatory Areas, include Non-Hospital Ambulatory

- One visitor per adult patient. Visitors do not need to show vaccination proof.

Children’s Hospital*

- Two designated parents/caregivers may be at the bedside for a COVID-19 negative patient during visiting hours, 10am-8pm. Preferably, these two visitors are from the same household.
- Visitors must show proof of being fully vaccinated for COVID-19, proof of a negative PCR test taken within the last 72 hours, or a positive test in the past 90 days but greater than 10 days since positive result.
- A parent/guardian/caregiver may swap out with a second alternate parent/guardian/caregiver for overnight stays daily until the patient is discharged.
- Only one person (as described above) will be permitted to be at the bedside and/or stay overnight outside of visiting hours.
- If the parent/guardian is not able to be at the child’s bedside, two alternate adult (21 years of age or older) caregivers may be identified by the family as a support people for the child.
- The maximum number of visiting caregivers for a child during their hospitalization is two.
- In perioperative services, two parents may bring child in through preop, one parent may stay during surgery.
- COVID positive children may have one parent or caregiver, with no swapping allowed.
- Children’s Ambulatory: 2 adult caregivers per patient. Visitors do not need to show vaccination proof.

NNICU

- One band holder may stay overnight. If a caregiver is staying overnight, they must show proof of a negative PCR within the last 72 hours regardless of vaccination status. Caregiver testing can be done at the NNICU.
- A second band holder can visit from 10a-8p.
- Both caregivers must show proof of vaccination or negative PCR and can swap out daily.

Pediatric Emergency Department

- Two adults at the bedside. If admitted outside of visiting hours, only one adult may accompany the child upstairs.

Emergency Department*

- One visitor (18 or over) per patient at a time for COVID negative patients only. Proof of vaccination or testing is not required at this time. Visitors will be screened for COVID symptoms.
- Any patient with COVID symptoms will not be allowed visitors. Discuss with the charge nurse regarding all exceptions to the policy.
- Patients that present with minor dependents must FIRST be provided a medical screening exam.
  - Social work may be consulted to assist in identifying alternative care for the minor(s).
  - Patient will be allowed to have minor dependent(s) while attempts are made to arrange alternative care for that minor(s). Any questions or clarification should be escalated to Manager or Patient Relations/OSCE.
  - The minor(s) may not accompany the patient if the patient is transferred to an inpatient unit.

Hospital-Based Testing (blood draw, radiology)

- One visitor per adult patient. Visitors do not need to show vaccination proof.
Psychiatry*
- **One visitor per patient per day** during assigned slots.
- **Visitors must show proof of being fully vaccinated for COVID-19**, proof of a negative PCR test taken within the last 72 hours, or a positive test in the past 90 days but greater than 10 days since positive result.
- Contact unit to be sure visitation has not changed.

Same-Day Surgery / Procedures / OR*
- **One visitor per patient.** Visitors do not need to show vaccination proof.
- Patients being admitted after surgery may have their visitor stay through the duration of the surgery.

Women’s*
- **One visitor per day**, no swapping. The primary support person may visit outside of visiting hours.
- Labor and Birth allows a second labor support person for the duration of labor and delivery once the patient has a confirmed negative COVID test. The second person must leave after delivery.
- Second support persons will not be allowed for patients having planned cesarean deliveries.
- Support persons for COVID positive OB patients do not need to show vaccination proof.

*The asterisked service lines have specific visitation policies. Please contact Service Line leadership for their policy.

Exceptions:
- One visitor to receive discharge instructions may come outside of visiting hours if needed.
- Patients that are at Imminent End of Life (actively dying, with death expected within hours or days – CMO status not required) may have two visitors may be at the bedside at once, outside of visiting hours. Swapping may occur with the patient’s immediate family only; this includes parents, spouse, sibling(s), and child(ren) or people in the patient’s life who are the equivalent of immediate family. When possible, the patient should identify their immediate family or equivalent. There may not be more than two people at the bedside at once. All swapping must occur outside of the hospital. (Visitation may occur outside visiting hours.) For COVID positive patients at imminent end of life, there may be two visitors only; no swapping is allowed.
- Exceptions will also be made for patients with disabilities who may need a support person with them to support their disability-related needs.
  - Patients with disabilities may include but not be limited to:
    - Altered mental status
    - Physical, intellectual or cognitive disability
    - Communication barriers or
    - Behavioral concerns
  - The support person may be a family member, personal care assistant, or similar disability service provider or other individual knowledgeable about the management of their care.
  - If the hospital stay is more than one day, the patient may designate 2 people as support persons, provided only one support person may be present at a time.
  - The support person must complete screening, be asymptomatic, not confirmed positive for COVID-19 during the last 10 days, and have their temperature checked every 12 hours.
  - A COVID positive patient is allowed to have a hospital support person. The visitor should be supplied with an isolation gown, eye protection, gloves, and an N95/Respirator.
  - When patients are under the supervision of DDS, staff will work collaboratively with DDS to determine appropriate visitation to meet patient’s needs.

Visitors will be expected to comply with the following:
- All patients and visitors must wear the appropriate mask while on hospital grounds. If visitor does not have an appropriate mask, one will be provided for them.
- All visitors should adhere to good hand hygiene and be encouraged to hand sanitize frequently.

In Addition:
- YNHH or YNHHS employees who have family members in the hospital must follow visitation guidelines.
- A visit from a community clergy member does not count as the patient’s visitor for the day.
- Additional exception requests will be determined on a case-by-case basis by clinical leadership.
- All significant visitation issues that arise should be directed to Patient Relations.