

# Patient Visitation

Visiting hours are between 2:00 – 8:00pm. Visitors are encouraged to arrive by 7:00pm and to limit their visit to two hours. **Please note: Visitation is not permitted for COVID positive patients** (unless an ADA or end of life exception).

## Adult Inpatients

- **One visitor per day**, no switching/swapping during the day.

## Children's Hospital\*

- Two designated parents/caregivers may be at the bedside for a COVID-19 negative patient during visiting hours, 10am-6pm. Preferably, these two visitors are from the same household.
- Only one person (as described above) will be permitted to be at the bedside and/or stay overnight outside of visiting hours.
- Parent/Caregivers may swap out with the second alternate parent/caregiver for overnight stays after 3 days until the patient is discharged.
- If the parent/guardian is not able to be at the child's bedside, two alternate adult (21 years of age or older) caregivers may be identified by the family as a support people for the child.
- The maximum number of visiting caregivers for a child during their hospitalization is two.
- In perioperative service areas, two designated parents/caregivers are permitted.

## Emergency Department\*

- **One visitor** (18 or over) per patient. Visitor swapping is not allowed.
- Patients that present with minor dependents must **FIRST** be provided a medical screening exam by a provider.
  - Social work may be consulted to assist in identifying alternative care for the minor(s).
  - Patient will be allowed to have minor dependent(s) while attempts are made to arrange alternative care for that minor(s). Any questions or clarification should be escalated to Manager or Patient Relations/OSCE.

## Hospital-Based Testing (blood draw, radiology)

- **No visitors** to tests.

## Non-Hospital Ambulatory

- One visitor per patient, as space allows.

## Pediatric Emergency Department

- **Two adults** at the bedside.
- If admitted outside of visiting hours, only one adult may accompany the child upstairs.

## Same-Day Surgery / Procedures / OR\*

- **One visitor** per patient.
- Patients being admitted after surgery may have their visitor stay through the duration of the surgery.

## Psychiatry\*

- **One visit per patient per day; up to 1 visitors allowed at a time.**
- Visitors allowed between 2 – 8pm.

## Women's\*

- **Two visitors per day**, no swapping. The primary support person may visit outside of visiting hours.
- Children over the age of 12 may visit, if accompanied by an adult.
- Labor and Birth allow a second labor support person for the duration of labor and delivery.
- Second support persons will not be allowed for patients having planned cesarean deliveries.

\*See separate policy for all details

### Exceptions:

- One visitor to receive discharge instructions may come outside of visiting hours if needed.
- Patients that are at Imminent End of Life (actively dying, with death expected within hours or days) may have two visitors may be at the bedside at once, outside of visiting hours. Swapping may occur with the patient's immediate family only; this includes parents, spouse, sibling(s), and child(ren) or people in the patient's life who are the equivalent of immediate family. When possible, the patient should identify their immediate family or equivalent. There may not be more than two people at the bedside at once. All swapping must occur outside of the hospital. (Visitation may occur outside visiting hours.) For COVID positive patients at imminent end of life, there may be two visitors only; no swapping is allowed.
- Exceptions will also be made for patients with disabilities who may need a support person with them to support their disability-related needs.
  - Patients with disabilities may include but not be limited to:
    - Altered mental status
    - Physical, intellectual or cognitive disability
    - Communication barriers or
    - Behavioral concerns
  - The support person may be a family member, personal care assistant or similar disability service provider or other individual knowledgeable about the management of their care.
  - If the hospital stay is more than one day, the patient may designate two people as support persons, provided only one support person may be present at a time.
  - The support person must complete screening, be asymptomatic, not confirmed positive for COVID-19 during the last 10 days, and have their temperature checked every 12 hours.
  - A COVID positive patient is allowed to have a hospital support person. If the visitor is providing care for a COVID positive patient, they should be supplied with an isolation gown, eye protection, gloves, and an N95/Respirator.
  - When patients are under the supervision of DDS, staff will work collaboratively with DDS to determine appropriate visitation to meet patient's needs.

### Visitors will be expected to comply with the following:

- All visitors must pass the screening at entry to be allowed visitation.
- All patients and visitors must wear the appropriate mask at all times while on hospital grounds. If visitor does not have an appropriate mask, one will be provided for them.
- If the visitor is visiting a COVID positive patient and are NOT providing hands on care, the visitor can continue to wear a face mask. If the visitor is providing care for a COVID positive patient, they should be supplied with an isolation gown, eye protection, gloves, and an N95/Respirator.
- All visitors should adhere to good hand hygiene and be encouraged to hand sanitize frequently.

### In Addition:

- Visitors must be 18 years old or older, unless visiting in Women's, where children over 12 may visit with an accompanying adult.
- YNHH or YNHHS employees who have family members in the hospital must follow visitation guidelines.
- Additional exception requests will be determined on a case-by-case basis by clinical leadership.
- All significant issues that arise related to visitation should be directed to Patient Relations.
- A visit from a community clergy member does not count as one of the patient's two visitors for the day.